



US Army Corps  
of Engineers  
Pacific Ocean Division

# **REGIONAL MANAGEMENT BOARD**

**Back Brief to BOD**  
**17 May 00**

# Agenda

- Opening Remarks - Tom Ushijima
- ISO 9000 - Paul Yoo
- PROMIS - Adrian Au
- Division Restructuring - Tom Ushijima/Frank Oliva
- Use of Resources External to POD - Scott Bearden
- FY00 Midyear Budgets and Workload Review -  
Scott Newitt
- Commander's Remarks - BG Randal R. Castro



# ISO (International Organization for Standardization)

- Geneva based organization
  - ◆ To ensure quality across international borders
  - ◆ Founded after World War II
  - ◆ ISO 9000 series first issued 1987
  - ◆ ISO 9000 being revised; new standard ISO 9000:2000 to be issued Jun 00



## ISO (continued)

- ISO 9000 is:
  - ◆ “Family” of Business Standards which describe internationally recognized quality management systems (ISO 9001, 9002, 9003)
  - ◆ Foundation for implementing quality improvements
  - ◆ Managing a business to continually improve and become more competitive



## ISO (continued)

### ISO 9000 Standard

**The Standard serves as basic model for  
Continuous Improvement Cycle**

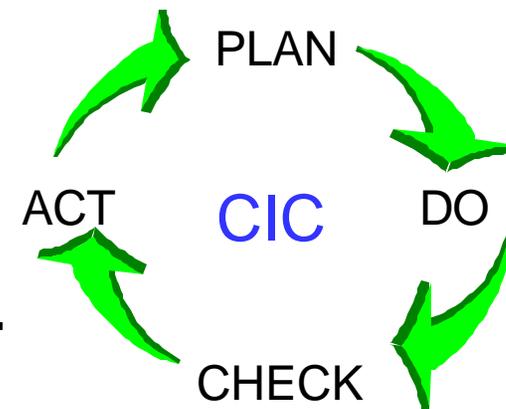
Say what you do -- **PLAN**

Do what you say -- **DO**

Record what you did -- **DOCUMENT**

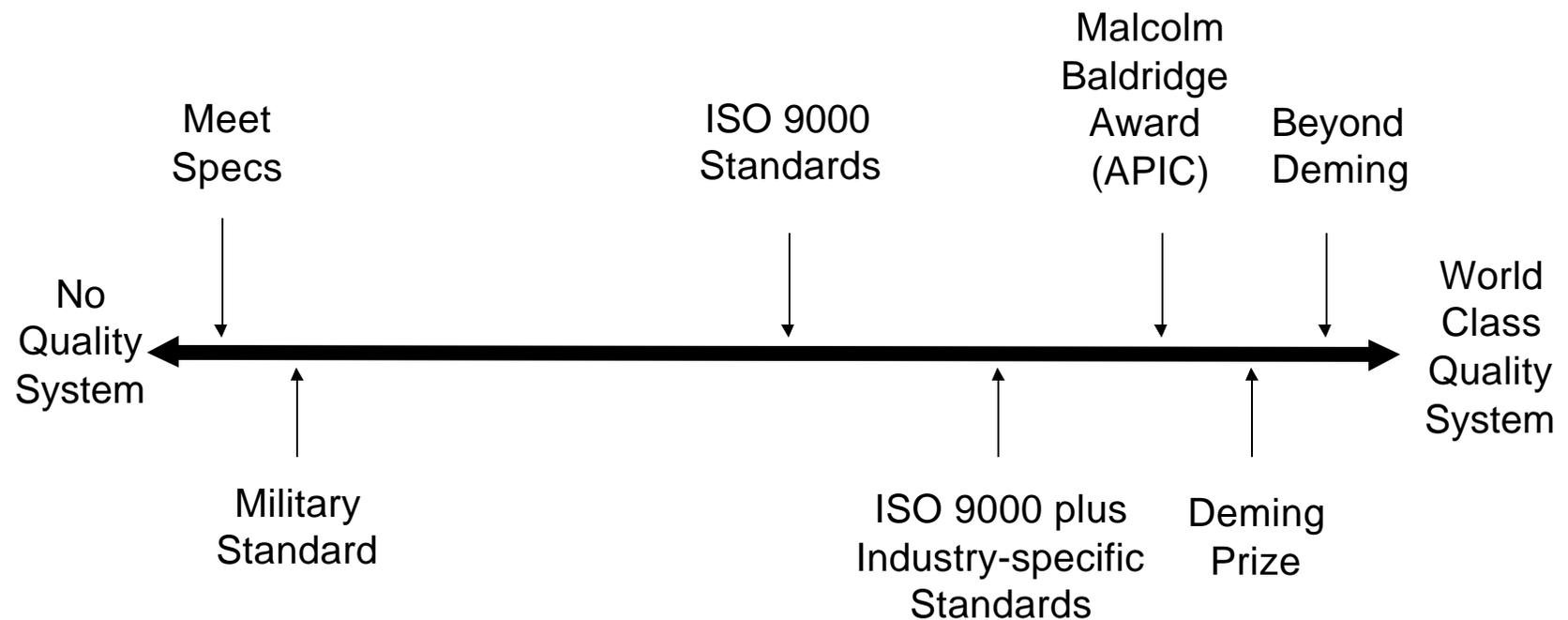
Check on the results -- **CHECK**

Act on the differences -- **ACT**



## ISO (continued)

### Approximate Relationship of ISO 9000 to Other Quality Standards/Awards



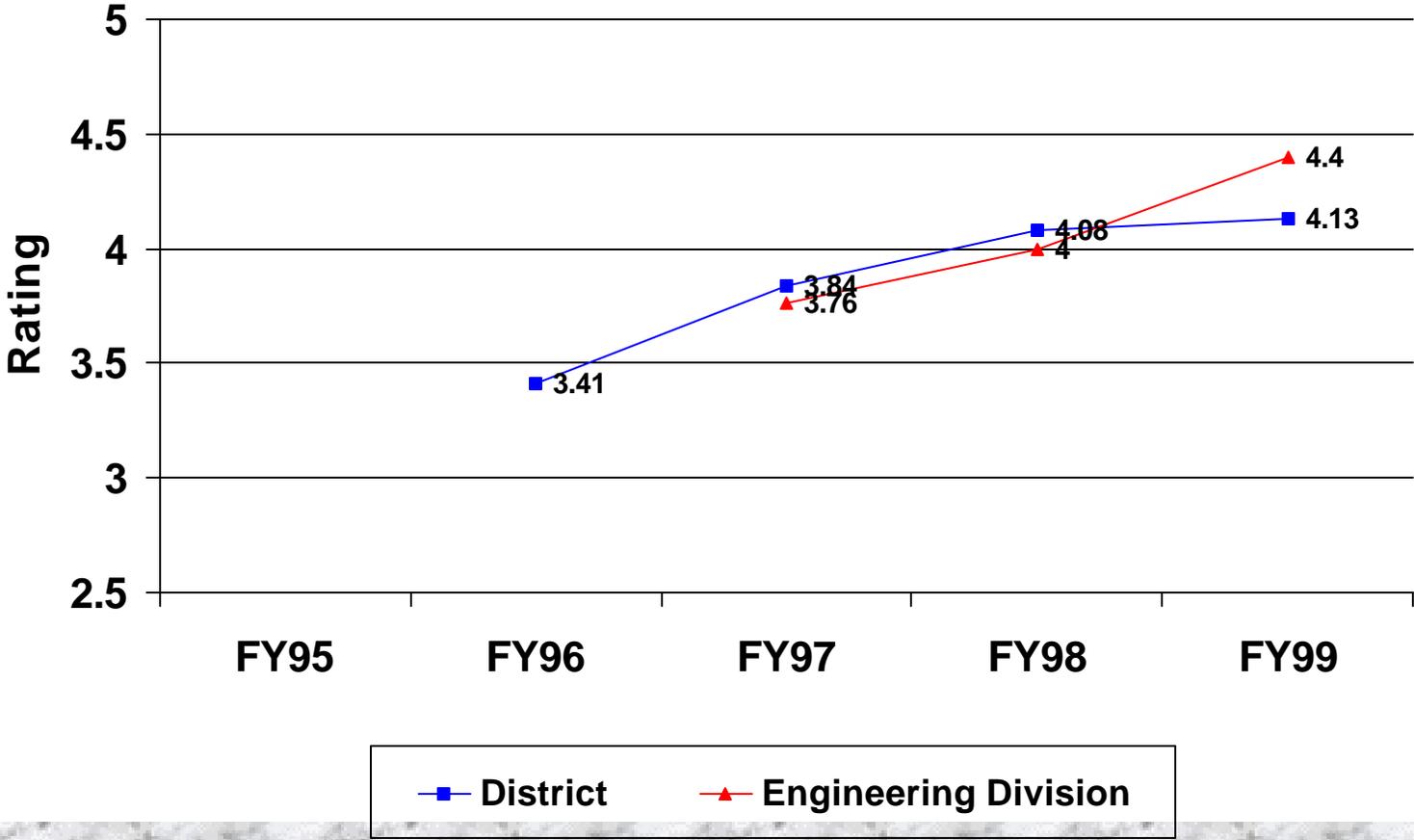
## ISO (continued)

- Engineering Benefits (Louisville Dist Experience)
  - ◆ Process, Product, or Service Improvements
  - ◆ Reduced rework and better documented lost effort if rework required due to scope change
  - ◆ Greatly improved documentation in the area of “contract” with our customer. Helps define and fulfill expectations
  - ◆ Greater awareness of expectations of quality
  - ◆ Enhanced communication between Engrg Div and other district elements. Forced better communication to identify customers' desires
  - ◆ Increased operational efficiency and better use our resources
  - ◆ Requires corrective action for nonconformities

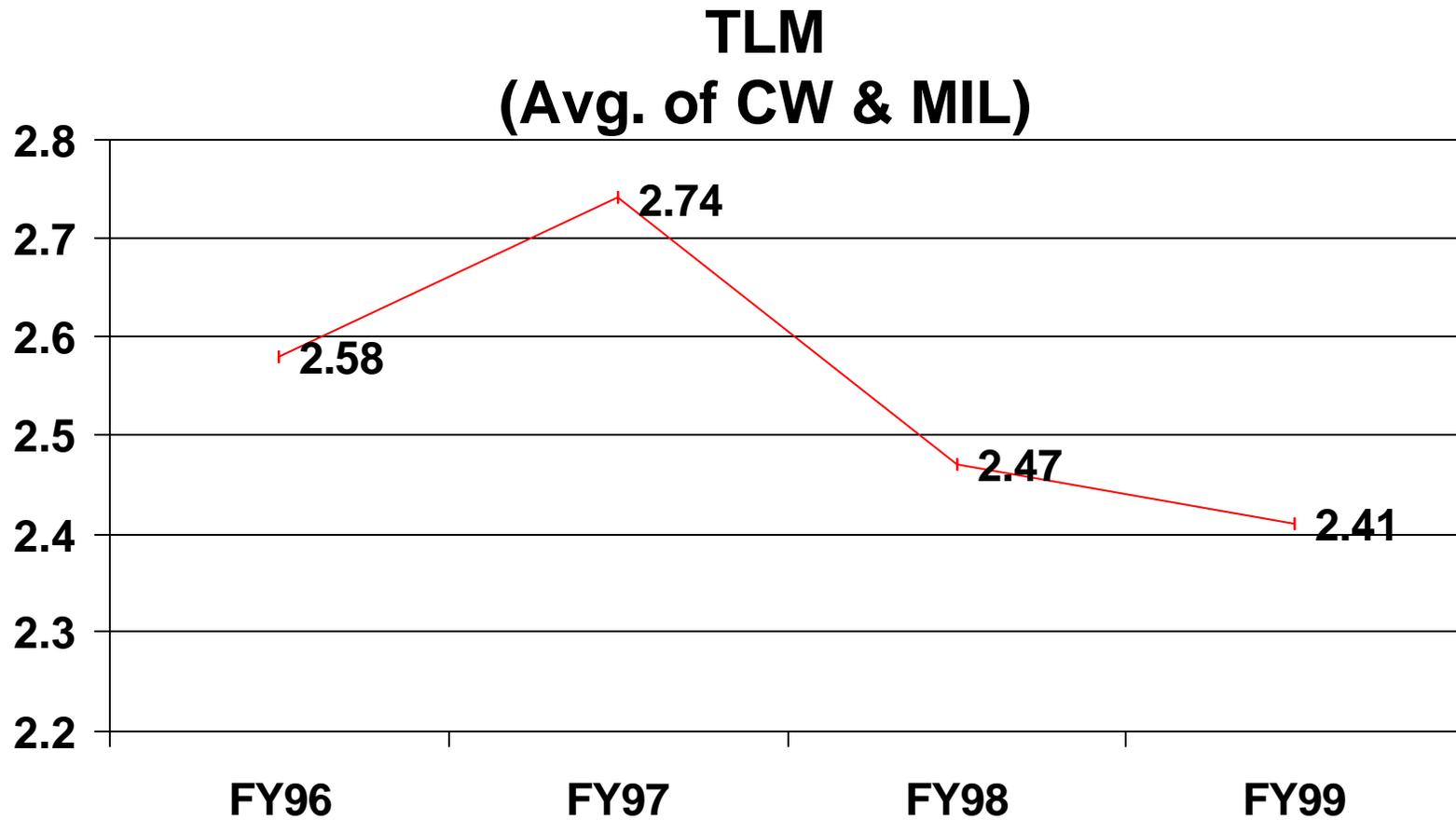


# ISO (continued)

## Customer Surveys

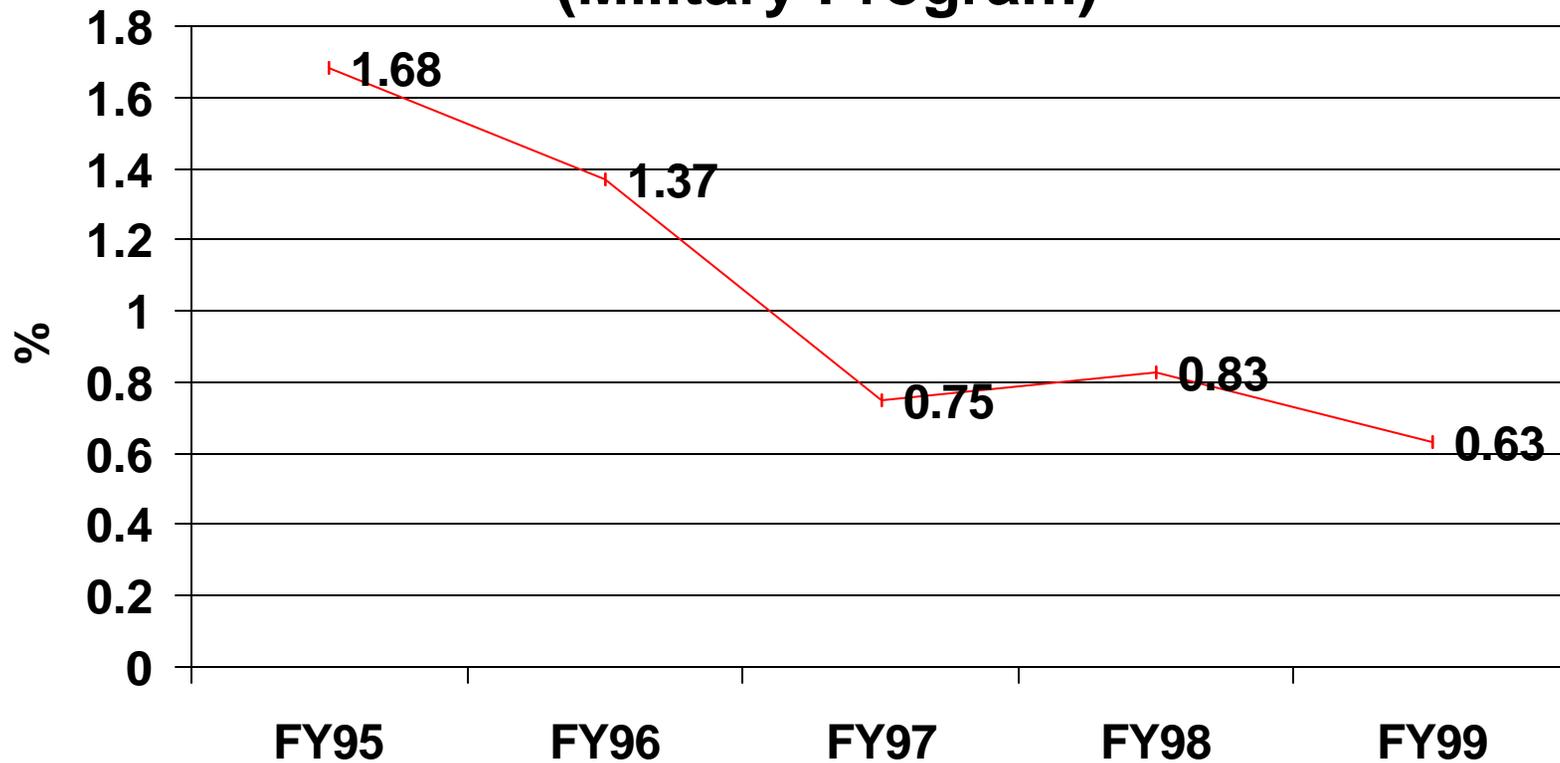


## ISO (continued)



# ISO (continued)

## Controllable Cost Growth (Military Program)



Total Value of Design Deficiency Mods  
Total Construction Placement



## ISO (continued)

- ISO Pilot Program
  - ◆ Registration Approach
    - 3 Phases - Planning, Implementation, Registration
      - Louisville District - 32 Months \$315K
      - Portland District - 22 Months \$264K
      - NASA - \$2,000/person
    - Yearly Maintenance - \$25K



# ISO (continued)

- RMB Decisions
  - ◆ DETS to form a committee to address:
    - Cost vs Benefits for various options
    - Timing of Implementation
  - ◆ Committee members: Representatives from division & districts
  - ◆ Report findings and recommendations at the July RMB



# PROMIS

- Briefed hi-lites of January Report Workshop
  - ◆ Reports available
  - ◆ Demonstration of prototype report
  - ◆ POA/POF Contractor support
- Discussed RMS
- Demonstrated Web site
- Discussed Generic Issues



## PROMIS (continued)

- Key Points
  - ◆ Load all projects
  - ◆ Cannot wait for P2
- Due Outs
  - ◆ FUDS/SFO guidance
  - ◆ All projects loaded by 30 Dec 00





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# Division Restructuring

***ADRIAN AU***

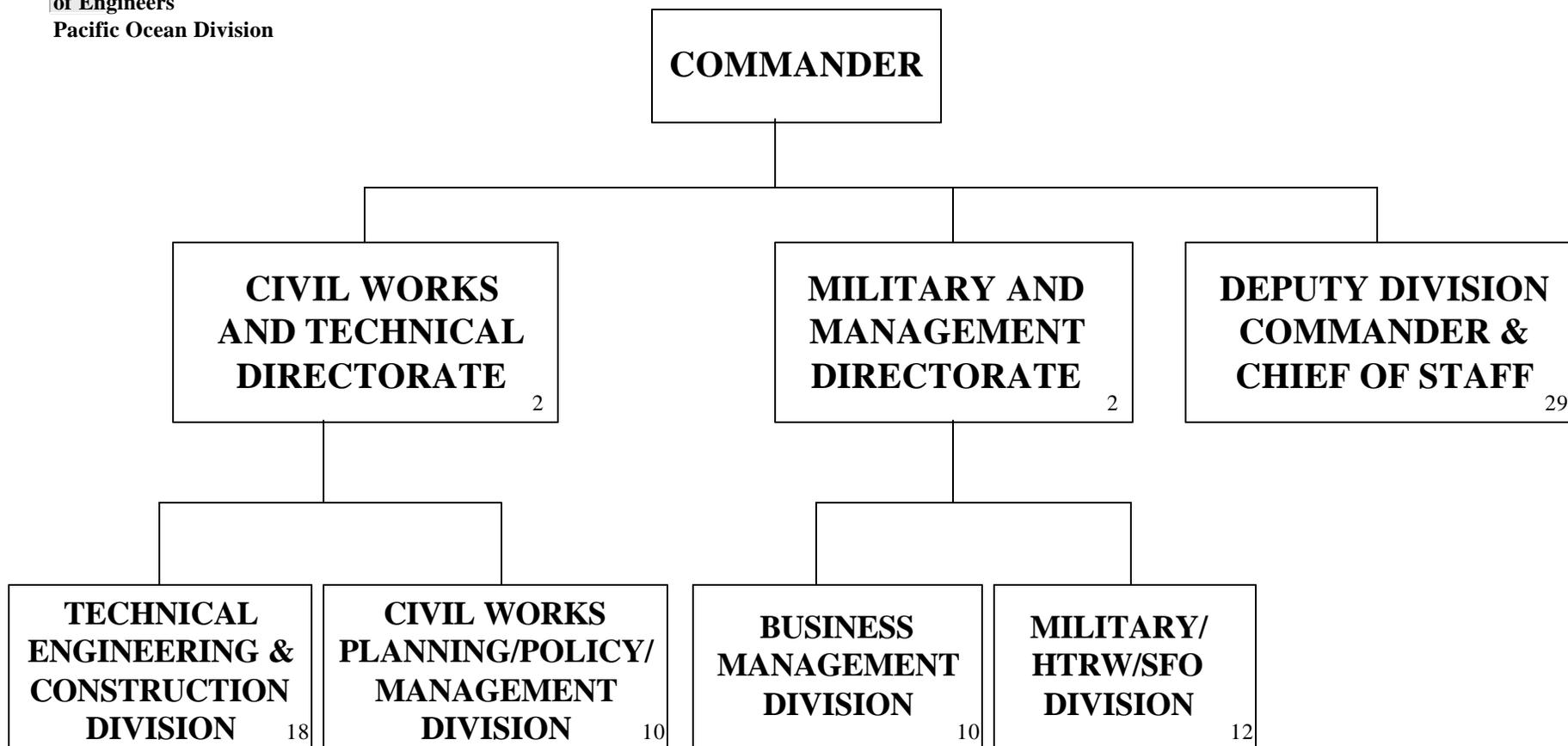


17 May 00, RMB Back Brief



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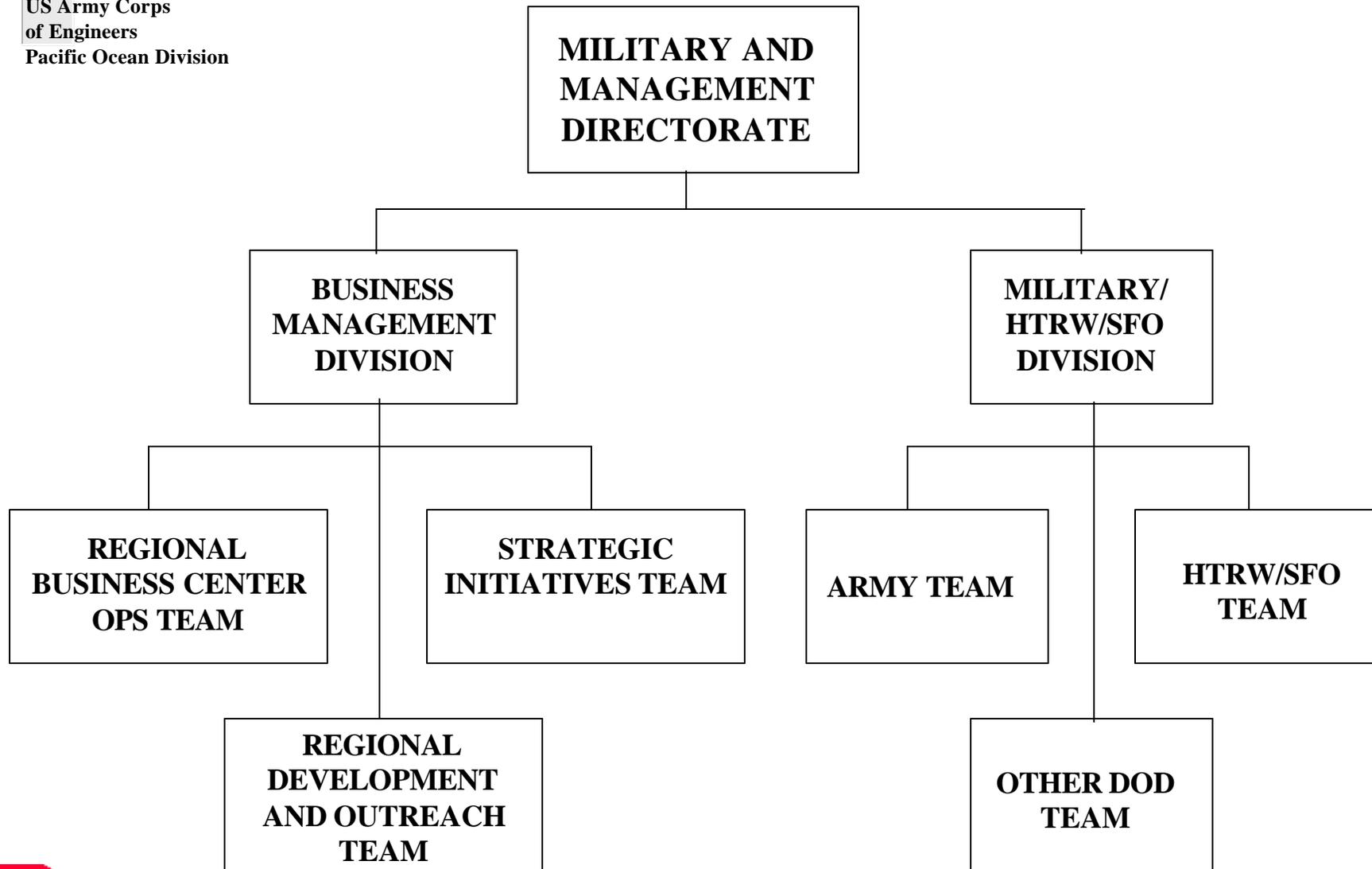
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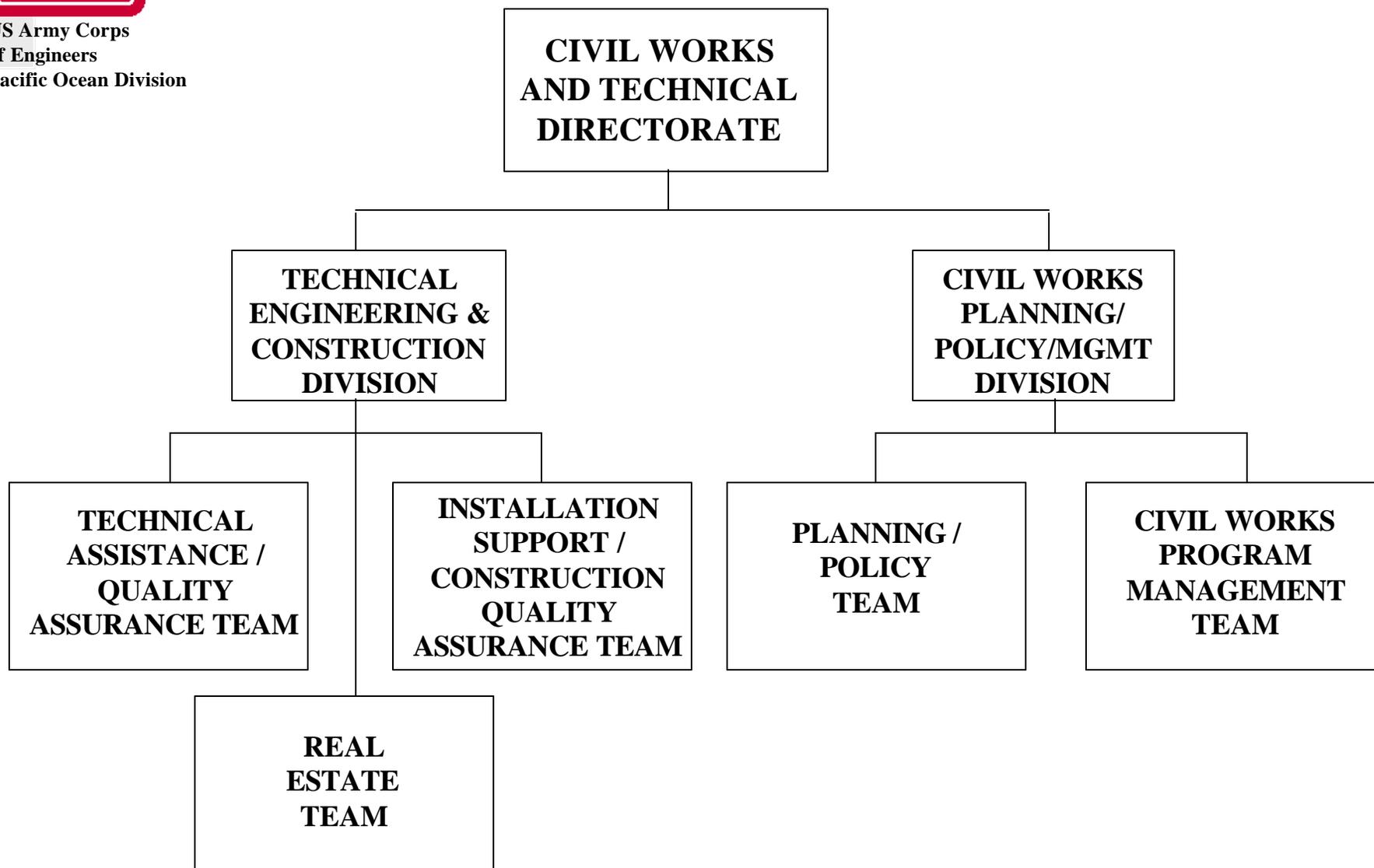
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# Pacific Ocean Division





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# PACIFIC OCEAN DIVISION FUNCTIONS

Commander

## Civil Works & Technical Director (2)

### *Technical Engineering & Construction (12 plus 4 ISO, 2 RE)*

- Quality Management
- Lessons Learned
- Technology Transfer
- Technical Training and Development
- Technical Assistance
- ISO
- Real Estate Acquisition
- Appraisal
- Management & Disposal
- Planning & Control
- QA
- Real Property
- Recruiting Mission

### *Civil Works Planning/Policy/Mgmt (10)*

- Program Management
- Budget Management
- Policy Oversight
- Quality Oversight
- Training Coordination & Skill Dev
- NEPA Compliance
- Regulatory
- Operations Coordination
- Water Management

## Military & Management Director (2)

### *Business Management (10)*

- Program Growth & Outreach
- RMB
- Corporate Board
- PAT coordination
- Regionalization
- Business Process Development
- Strategic Analysis of Resource Allocations
- Strategic Training and Development

### *Military/HTRW/SFO (12)*

- Program execution
- FUSRAP
- DERP/FUDS
- SFO/WFO

## Chief of Staff

### *Support Staff (29)*

- PA
- EE
- IR
- OC
- SL
- HR
- RM
- SO
- IM
- LM
- Contracting
- SADBU
- EMD





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# Business Management Division Initial Staffing

Division Chief	GS 15	Andrew Constantaras	
Secretary	GS 5		
<b><i>Regional Business Center Ops Team</i></b>			
Interdisciplinary	GS 14	John Emmerson	
Interdisciplinary	GS 13		
Management Analyst	GS 12		
<b><i>Strategic Initiatives Team</i></b>			
Interdisciplinary	GS 14	Russell Takara	
Interdisciplinary	GS 13		
Program Analyst	GS 12		
<b><i>Regional Development and Outreach Team</i></b>			
Interdisciplinary	GS 14		
Interdisciplinary	GS 13		10



# Use of Resources External to POD

- What are External Resources?
  - ◆ Other USACE Activities, outside of POD (not including MCX)
  - ◆ Contract Capabilities of USACE Activities outside of POD
  - ◆ Other Agencies (Federal, State, etc.)
- What is the Process for “going external,” from a District perspective?
  - ◆ A six-step process reviewed & approved by RMB
  - ◆ POD & District leadership understand “going external” process and ramifications
  - ◆ Education of PDT level staff is required



## Use of Resources External to POD (continued)

- Other Considerations that impact “Going External”
  - ◆ Installation Support Office
  - ◆ USACE Laboratories
  - ◆ Huntsville Engineering Center
  - ◆ Other DoD, Federal or State Agencies



# FY00 Midyear Operating Budget Recap/Checklist - POA

<u>Recap:</u>	<u>FY00 Initial</u>	<u>FY00 Midyear</u>
Total Income	\$49,682	\$55,943
Total Budget	<u>\$49,682</u>	<u>\$51,471</u>
Surplus/(Deficit)	\$ 0	\$ 4,472

**Checklist:** The Alaska Engineer District's FY00 Midyear Operating Budget is in compliance with RMB and/or CCG guidance as follows:

	<u>YES</u>	<u>NO</u>
1. S&A Rates	X	
2. TLM Rates		X
3. G&A Rate		X
4. DOH Rates		X
5. Contracting Direct Labor	X	
6. Cash Awards	X	
7. Training	X	
8. ADP Purchases	X	



# FY00 Midyear Operating Budget Recap/Checklist - POF

<u>Recap:</u>	<u>FY00 Initial (Jul 99)</u>	<u>FY00 Midyear</u>
Total Income	\$34,450	\$38,188
Total Budget	<u>\$33,377</u>	<u>\$38,085</u>
Surplus/(Deficit)	\$ 1,073	\$103

**Checklist:** The Far East Engineer District's FY00 Midyear Operating Budget is in compliance with RMB and/or CCG guidance as follows:

	<u>YES</u>	<u>NO</u>
1. S&A Rates	X	
2. TLM Rates	X	
3. G&A Rate	X	
4. DOH Rates	X	
5. Contracting Direct Labor	X	
6. Cash Awards	X	
7. Training	X	
8. ADP Purchases	X	



# FY00 Midyear Operating Budget Recap/Checklist - POH

<u>Recap:</u>	<u>FY00 Initial</u>	<u>FY00 Midyear</u>
Total Income	\$34,043	\$35,279
Total Budget	<u>\$34,043</u>	<u>\$34,314</u>
Surplus/(Deficit)	\$ 0	\$ 965

**Checklist:** The Honolulu Engineer District's FY00 Midyear Operating Budget is in compliance with RMB and/or CCG guidance as follows:

	<u>YES</u>	<u>NO</u>
1. S&A Rates	X	
2. TLM Rates	X	
3. G&A Rate	X	
4. DOH Rates		X
5. Contracting Direct Labor		X
6. Cash Awards	X	
7. Training	X	
8. ADP Purchases		X



# FY00 Midyear Operating Budget Recap/Checklist - POJ

<u>Recap:</u>	<u>FY00 Initial</u>	<u>FY00 Midyear</u>
Total Income	\$17,301	\$18,463
Total Budget	<u>\$17,301</u>	<u>\$18,463</u>
Surplus/(Deficit)	\$ 0	\$ 0

**Checklist:** The Japan Engineer District's FY00 Midyear Operating Budget is in compliance with RMB and/or CCG guidance as follows:

	<u>YES</u>	<u>NO</u>
1. S&A Rates		X
2. TLM Rates	X	
3. G&A Rate	X	
4. DOH Rates	X	
5. Contracting Direct Labor		X
6. Cash Awards	X	
7. Training	X	
8. ADP Purchases	X	



# Commander's Remarks